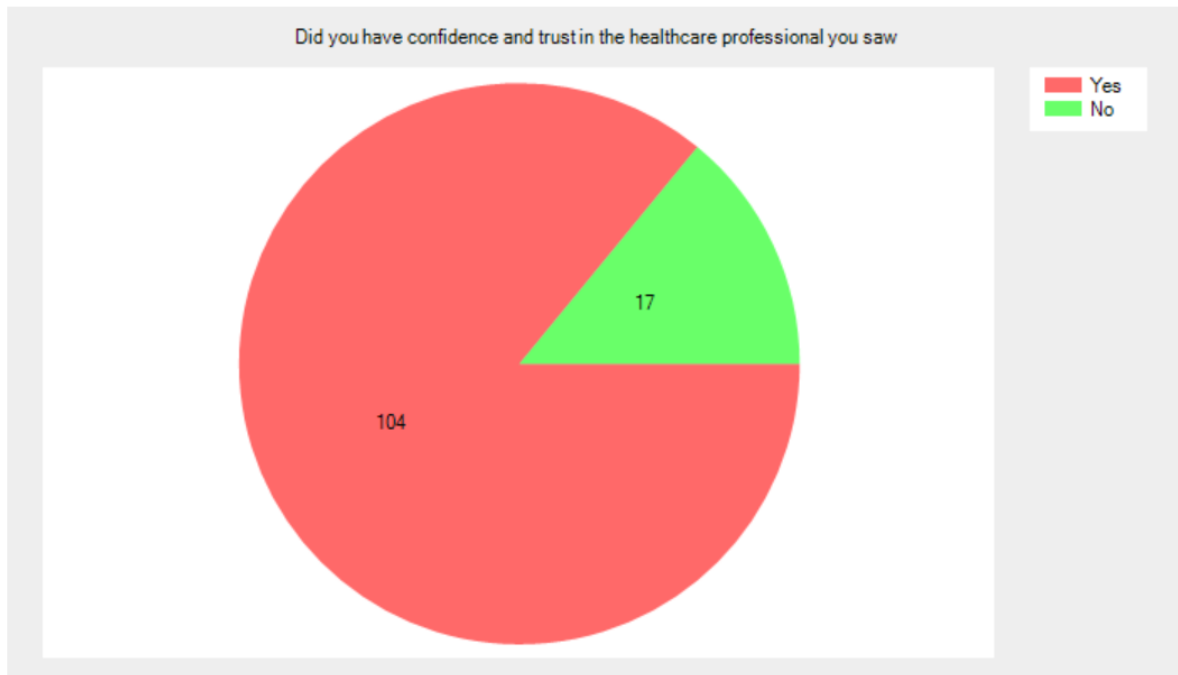


Practice Survey March 2023

The Survey had 122 responses

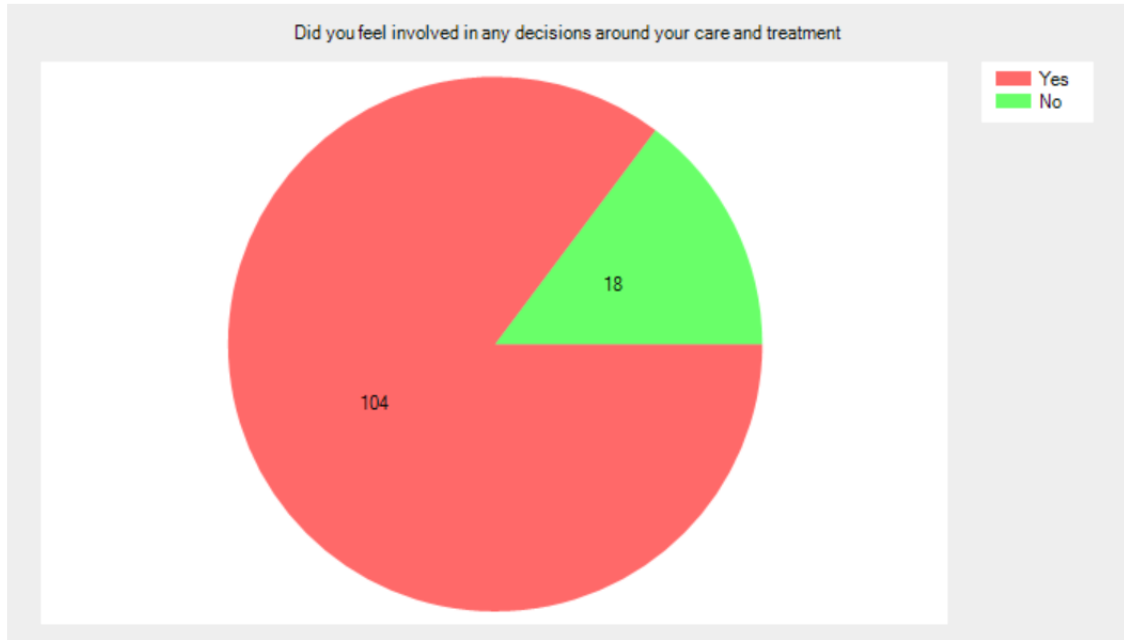
Did you have confidence and trust in the healthcare professional you saw

- Yes - **104** (85.2%).
- No - **17** (13.9%).
- No response - **0** (0.0%).



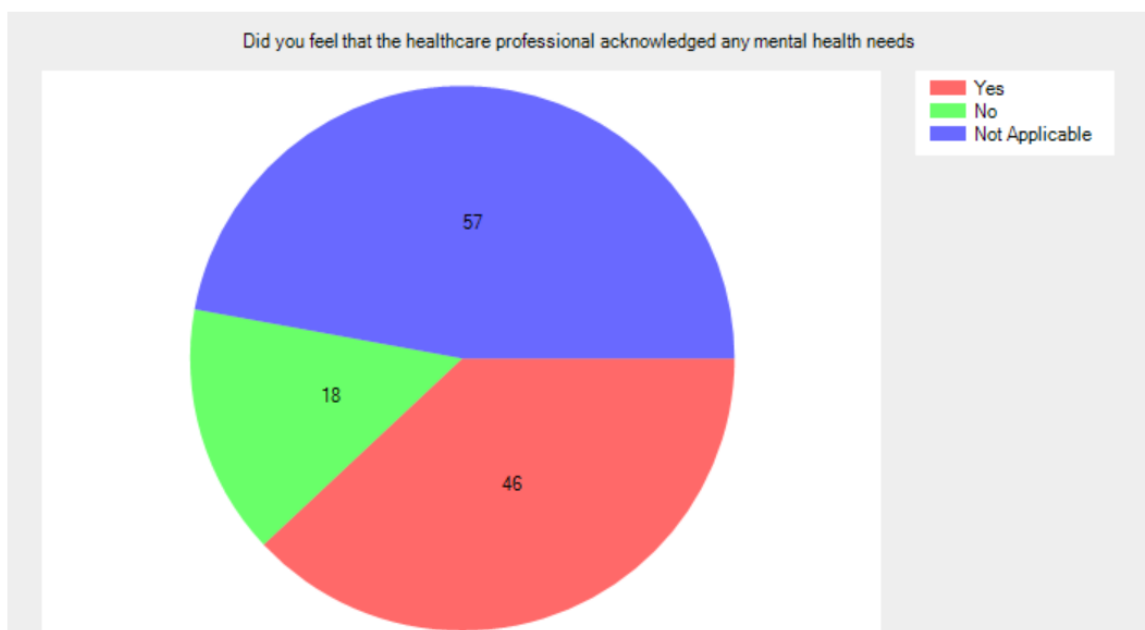
Did you feel involved in any decisions around your care and treatment

- Yes - **104** (85.2%).
- No - **18** (14.8%).
- No response - **0** (0.0%).



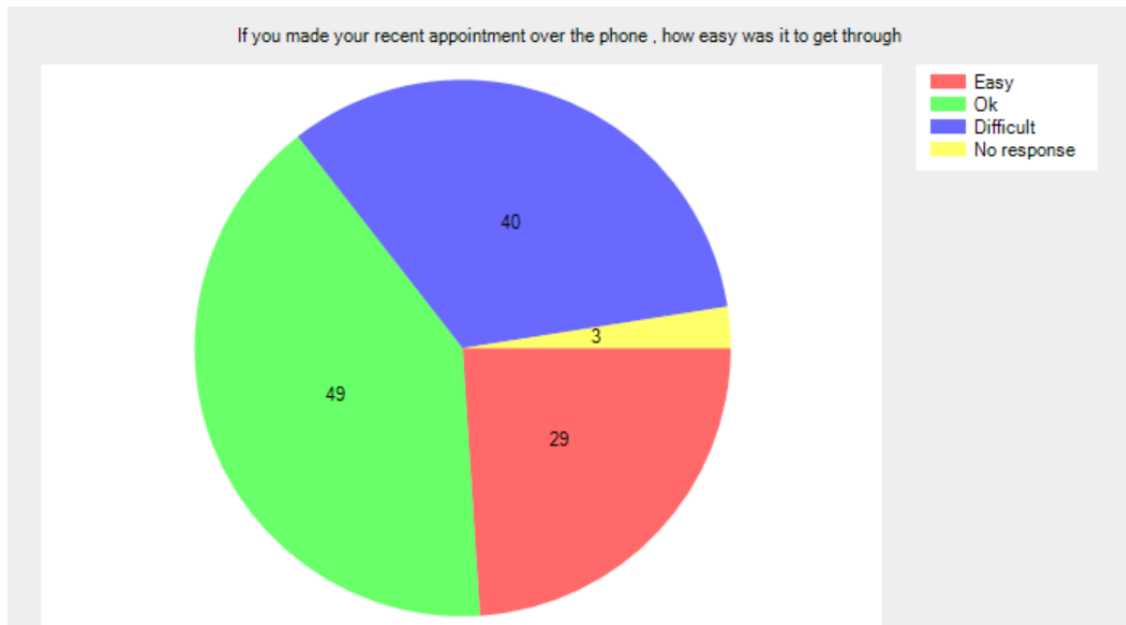
Did you feel that the healthcare professional acknowledged any mental health needs

- Yes - **46** (37.7%).
- No - **18** (14.8%).
- Not Applicable - **57** (46.7%).
- No response - **0** (0.0%).



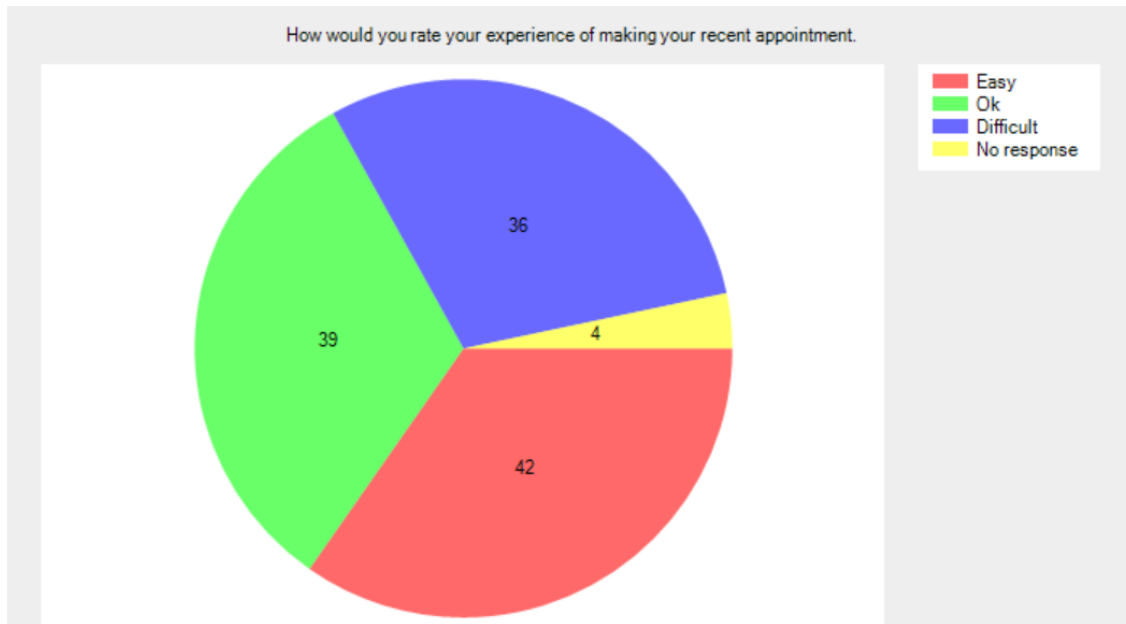
If you made your recent appointment over the phone , how easy was it to get through

- Easy - **29** (23.8%).
- Ok - **49** (40.2%).
- Difficult - **40** (32.8%).
- No response - **3** (2.5%).



How would you rate your experience of making your recent appointment.

- Easy - **42** (34.4%).
- Ok - **39** (32.0%).
- Difficult - **36** (29.5%).
- No response - **4** (3.3%).



Were you satisfied with the appointment you received

- Yes - **100** (82.0%).
- No - **20** (16.4%).
- No response - **2** (1.6%).

