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**Queens Road Partnership Practice Survey Feb 2024**

The survey had **164** responses.

### Did you have confidence and trust in the healthcare professional you saw

* Yes - **143** *(87.2%)*.
* No - **20** *(12.2%)*.
* No response - **0** *(0.0%)*.

### Did you feel involved in any decisions around your care and treatment

* Yes - **142** *(86.6%)*.
* No - **22** *(13.4%)*.
* No response - **0** *(0.0%)*.

### Did you feel that the healthcare professional acknowledged any mental health needs

* Yes - **67** *(40.9%)*.
* No - **24** *(14.6%)*.
* Not Applicable - **72** *(43.9%)*.
* No response - **0** *(0.0%)*.

### If you made your recent appointment over the phone , how easy was it to get through

* Easy - **41** *(25.0%)*.
* Ok - **62** *(37.8%)*.
* Difficult - **54** *(32.9%)*.
* No response - **6** *(3.7%)*.

### How would you rate your experience of making your recent appointment.

* Easy - **59** *(36.0%)*.
* Ok - **53** *(32.3%)*.
* Difficult - **45** *(27.4%)*.
* No response - **6** *(3.7%)*.

### Were you satisfied with the appointment you received

* Yes - **134** *(81.7%)*.
* No - **27** *(16.5%)*.
* No response - **3** *(1.8%)*.